

How long will the investigation take?

Minor complaints are often handled immediately. As a general rule, the investigation of serious charges should be concluded within 30 days unless circumstances necessitate additional time.

Will I be notified of the results of the investigation?

Once the investigation has been concluded, the asst. Chief of Police will inform you in writing of the outcome of the complaint.

What happens if I file a False Complaint?

If you believe the complaint to be valid and the officer is ultimately exonerated, the case will be ended. However, if it is determined that the complaint was intentionally false and /or malicious, you may be subject to criminal charges and/or a civil law suit.

The Clarksville Police Department is committed to providing the best police services possible. Citizen cooperation and input are essential if the department is to succeed in this goal. If you have questions about any specific action taken by the department, or have questions about how the department operates, you can contact our department at any time.

If you have further questions or would like further information or assistance, contact:

Assistant Chief of Police
Clarksville Police Department
1970 Broadway Street
Clarksville, In. 47129
(812) 288-7151

Clarksville Police Department

Citizen Complaint Brochure



It is the policy of the Clarksville Police Department to promptly investigate allegations of wrong doing by department members and to take appropriate action as to discipline, policy change or exoneration.

A complaint means that someone is dissatisfied with our performance. If we are doing something wrong, the complaint will help the department recognize and ultimately rectify the problem.

It is the intent of the Clarksville Police Department to provide its residents with only the highest quality of law enforcement services.

How do I initiate a complaint against an officer?

A complaint may be initiated in person or by mail. Complaints can be filed 24 hours a day with the department. During regular work hours, complaints may be addressed to the Asst. Chief of Police.

If I am under 18 years old, do I have the right to file a complaint?

Yes. Just have a parent or legal guardian with you while filing your complaint.

Must I give my name to file a complaint?

No. Anonymous complaints are investigated. Complete information must be present for a full and accurate investigation to be done. In the event of no corroborative evidence then complaint shall be classified as unfounded.

Will the officer know that I have made a complaint?

Yes. The officer(s) will be advised of the allegations made against him/her as well as the name of the person filing the complaint.

Who is responsible for the investigation of the complaint?

The assistant Chief of Police or the Internal Affairs Officer will investigate all complaints.

What will happen to the officer?

If the investigation reveals misconduct, the officer will be disciplined according to the seriousness of the rule or policy violation. Disciplinary actions can range from a verbal warning to suspension and in extreme cases, termination can result.

Need I be concerned about possible retaliation for making a complaint against an officer?

Absolutely not! It is essential that the public confidence be maintained which enhances the ability of the department to investigate and properly adjudicate complaints against its members. An employee who retaliates against you as a result of filing a complaint is subject to disciplinary action up to and including dismissal from the department.